

March 18, 2024

Salem Family Medicine
1606 Apperson Drive
Salem, VA 24153



MARK TAYLOR, MD, FAAP
KEN ANDERSON, PA-C

Dear Patients,

It has been a privilege to serve as your physician and I am grateful for our time together. My time in Salem sharing your stories, adventures, heartaches, joys and walking beside you has been such a gift.

I am writing to notify you that Salem Family Medicine will close at the end of April and patients have the opportunity to establish care with Carilion Clinic. While I will be relocating to be closer to my family, several staff members are excited to join the Carilion family, including Ken Anderson, P.A., who will serve patients at Carilion Clinic Family Medicine in Salem. See the reverse side of this letter for additional locations.



Salem Family Medicine and Carilion share the same philosophy about the practice of medicine. We believe in an evidence-based, patient-centered approach that emphasizes coordination of care and keeping people healthy. As a Carilion patient, you'll receive the same care and compassion. And you'll have access to additional resources through Carilion, including **MyChart**, a secure online health management tool, and easy connection to many specialty services through an electronic medical record system. Learn more about MyChart by scanning this QR code with your smartphone camera or visit online at CarilionClinic.org/mychart. For your convenience, virtual primary care visits and 24/7 virtual urgent care are also options with Carilion.

We have been in the planning phase for weeks and expect to complete this transition as of **Tues., April 30, 2024**. Our office in Salem will permanently close on this date.

We want to make this transition as easy as possible for you. Your confidential medical records will remain with Carilion Clinic and you do not need to take action to transfer your medical files. I encourage you to schedule your next visit at a Carilion Clinic Family Medicine practice location listed on the back of this letter. To view all primary care locations, visit online at CarilionClinic.org.

If you choose to transfer to another provider outside of Carilion and need a copy of your Salem Family Medicine record, please contact our office for a medical record request/transfer form. After you return the form and the request is processed, your Salem Family Medicine medical record will be sent to another provider of your choice at no charge by Friday, April 26, 2024. If you need a copy of your primary care medical record after this date, contact Carilion Clinic at 540-266-6000.

If you have any questions, please contact your current practice at **540-375-2686**.

Sincerely,

Mark Taylor, M.D.
Salem Family Medicine

Carilion Clinic Family Medicine offers multiple locations near you. When scheduling your initial visit, please mention that you are a former patient at Salem Family Medicine continuing your care at Carilion Clinic. For additional locations or to view provider profiles, visit online at CarilionClinic.org.

Carilion Clinic Family Medicine – Salem

1935 W. Main Street, Salem, VA 24153

540-387-0441

Ken Anderson, P.A.

Carilion Clinic Family Medicine – Colonial Avenue

3369 Colonial Avenue Roanoke, VA 24018

540-772-0555

Adrienne Kinsey, D.O.

Chelsea Ambroz, D.O.

Krista Saunders, N.P.

Bethany Casey, P.A.

Carilion Clinic Family Medicine – Brambleton

3707 Brambleton Avenue, Suite 2, Roanoke, VA 24018

540-725-7800

Paige Charboneau, M.D.

Jacob Brannen, P.A.

Carilion Clinic Family Medicine – Starkey

4035 Electric Road, Suite B, Roanoke, VA 24018

540-767-0380

Lawrence Carpio, D.O.

Jeremy Llavore, M.D.

Carilion Clinic Family Medicine – Roanoke Salem

1314 Peters Creek Road, Roanoke, VA 24017

540-562-5700

Carilion Clinic Family Medicine – Southeast

2145 Mt. Pleasant Blvd. SE, Roanoke, VA 24014

540-427-9200

Carilion Clinic Family Medicine – Daleville

150 Market Ridge Lane, Daleville, VA 24083

540-992-4100

Kimberly Orr, D.O.

Erika Kelly, D.O.

Katherine Walker, D.O.

Nancy Misicko, M.D.

Katherine Harris, D.O.

Brooke Johnson, N.P.

Katelyn Seay, N.P.

Blair Rivers, N.P.

Paul Balbach, N.P.